

Frequently Asked Questions

Do I need an appointment?

No. You can walk in for services. You can also schedule an appointment if you would prefer.

Where can I park?

Free parking is available in the Greene St. parking deck, which is located next to the FJC between February 1 and Washington St. The center is also within walking distance from the W. Friendly St. and Greene St. bus stops on routes 1,7,8,9.

May I bring my children with me?

Yes. We have a specially designed play room for children.

May I bring a friend for support?

Yes. However, when you speak with one of the professional staff, your friend may be asked to wait in the reception area.

Will it cost me to come to the FJC?

No. It is free to come to the Guilford County Family Justice Center.

Will it cost me anything for legal services?

No. There are no fees for legal services at the Guilford County Family Justice Center.

Can I get assistance in filing a civil action to obtain a Protection Order at the Family Justice Center?

Yes. Staff can assist you with filing a civil action to request an order for protection.

Can I return for additional services?

Yes. We encourage you to take advantage of all appropriate services.

Get in Touch

If you are in immediate danger, please call 911, or Family Service of the Piedmont's 24 hour Crisis Hotline at (336) 273-7273.

Location:

The Guilford County Family Justice Center is located at 201 S. Greene St. Greensboro, NC 27401 (On the 2nd Floor).



The Guilford County Family Justice Center is open for walk-in appointments:

Monday-Friday 8:30 am to 4:30 pm.

Phone: 336-641-SAFE (7233)

www.myguilford.com/family-justice-center



“To protect the vulnerable, stop the violence, restore hope, and make our community safer.”

What is the Family Justice Center?

The Guilford County Family Justice Center (FJC) is a community collaborative working under one roof to provide victims of domestic violence, sexual assault, child abuse, and elder abuse a safe and secure place to get the help that they need.

Serving Survivors of:

- Child Abuse
- Domestic Violence
- Sexual Assault
- Elder Abuse

Available Services

Safety Planning - develop an individualized, comprehensive safety plan.

Shelter Placement - assistance accessing a confidential safe shelter.

Emergency Protective Orders - assistance filing a civil action to request a stay away/protection order (50B).

Child Advocacy and Support - advocacy and support services to child victims and witnesses of domestic and sexual violence, including forensic interviewing and emotional support.

Adult Advocacy and Support - information, support, and assistance with accessing resources and help navigating the judicial system.

Criminal Investigation - meet with someone about possible criminal charges, discuss a pending case, and learn about the court process.

Legal Services and Advocacy - assistance with your civil and/or criminal case and help you navigate the judicial system.

Medical Care - a specially trained nurse can conduct sexual assault and/or domestic violence evaluation exams and document your injuries.

Emergency Needs and Support - connect to resources to assist in supplying food, shelter, and clothing.

Employment and Financial Support - information and referrals to community services including financial literacy classes, employment assistance, job training, help with food stamps, victim compensation, and other public assistance.

Emotional Support and Mental Health Services - talk with staff about available resources for individual or group counseling sessions.



Our Mission

To empower family violence victims to live free from violence and abuse and hold offenders accountable by providing easily accessible, coordinated, and comprehensive services in a single location.

Our Vision

To protect the vulnerable, stop the violence, restore hope, and make our community safer.

Who is eligible?

Anyone who is experiencing or has experienced domestic violence, sexual assault, child abuse and/or elder abuse is eligible to receive services. Children are welcome to use the child friendly environment while their parent is receiving services.

